

Medicare or Social Security?

A quick guide to choosing the right contact



United Insurance
EXPERTS



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SOCIAL SECURITY

CONTACT SOCIAL SECURITY TO:

- Enroll in **Medicare Part A and/or Part B**.
- Add Part B later, including during a **Special Enrollment Period** after employer coverage ends.
- Cancel or terminate Part A or Part B.
- Ask about Medicare eligibility tied to **Social Security or disability**.
- Handle **IRMAA** determinations, appeals, or requests to reduce IRMAA after a qualifying life-changing event.
- Apply for **Part D Extra Help**.
- Update your **name, mailing address, phone number, or other personal information** Medicare receives from Social Security.

OFFICIAL CONTACT

Website: ssa.gov/medicare

Phone: 1-800-772-1213

TTY: 1-800-325-0778

Generally Monday-Friday, 8:00 a.m.-7:00 p.m. local time.

MEDICARE

CONTACT MEDICARE TO:

- Ask what **Original Medicare** covers.
- Ask about **claims, payments, bills, deductibles, coinsurance, or Medicare Summary Notices**.
- Check whether a claim was processed or paid.
- File or ask about Medicare coverage or payment **appeals**.
- Make a complaint about Medicare coverage or service.
- Compare or enroll in **Medicare Advantage (Part C)** or **Part D** prescription drug plans.
- Find Medicare-participating doctors and providers.
- Pay a Medicare premium bill when premiums are not deducted from Social Security.
- Get or print a **replacement Medicare card**.

OFFICIAL CONTACT

Website: Medicare.gov

Phone: 1-800-MEDICARE (1-800-633-4227)

TTY: 1-877-486-2048

Representatives are available 24 hours a day, 7 days a week, except some federal holidays.

Questions about Medicare?

Talk with a licensed Medicare specialist

Marty Silbern timer

The Medicare Jedi | United Insurance Experts

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WEBSITE

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BOOK A CALL

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